

# CERTIFICATE



**Uluslararası  
Belgelendirme**



**EBA KİMYA SANAYİ VE TİCARET LİMİTED  
ŞİRKETİ**  
ZAFER MAH. YAVUZ SELİM CAD. TİKA MAKİNE  
NO: 58 MERKEZEFENDİ/ DENİZLİ/TÜRKİYE

## “ Customer Satisfaction and Complaints Management System ”

It certifies that it is established and implemented, and the audit performed by BEL it confirms that this management system meets the requirements of the following standard.

**(ISO 10002:2018)**

Certificate Number	: A1528469-1
Certificate Code	: EBA KİMYA
Certificate Issue Date	: 08.08.2022
Certificate Validity Date	: 08.08.2023
Certificate Period	: 1 YEAR

This certificate is valid for 1 year as long as the system is effectively maintained and surveillance audits are carried out on time.  
Although BEL shows the necessary care and competence in the conduct of the audit, he / she accepts responsibility, including in most cases.  
The ownership right of this document belongs to BEL and must be returned when requested



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